

6/3/2020

Patient Name
Street Address
City, State Zip

Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. **Our office will reopen on Monday, June 1, 2020.** While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you enter the office.
- Please wear a facemask upon entering the Golf Mill Professional Building.
- Your temperature will be taken prior to entering the operatory.
- Our staff will also be screened daily and their temperature will be taken daily.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You will see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Common spaces and surfaces will be disinfected regularly throughout the day. This includes counters, chairs, door handles, switches etc.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- We will have each patient pre rinse with a 1% Hydrogen Peroxide solution in order to significantly reduce the bacteria, viruses, fungi and the disruption of the biofilm that is present in the mouth prior to the dental procedure.
- We have installed four Medify Medical Grade Filtration H13 True HEPA units. We have placed one unit in the reception area and we have installed a unit in each of the operatories.

- We have retro-fitted our High Volume Evacuation System with the Ivory ReLeaf HVE Suction Device. This will minimize the aerosols produced during treatments for everyone's safety.
- Our staff is equipped with the proper Personal Protective Equipment (PPE) in order to protect you, our staff and other patients that will be treated that day.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at (847)298-4440 or visit our website at [spirobarlasddspc.com..](http://spirobarlasddspc.com)

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Spiro Barlas and Staff